
OneShield Enterprise Solutions: OneShield Surety

Be the “preferred” surety provider with a configurable core system solution that automates and streamlines your entire underwriting, distribution and servicing lifecycle for surety processing and customer management across all bond products.

The competitive dynamics of the surety industry require superior process automation, sophisticated underwriting capabilities and excellent customer service — making it more important than ever to have a technology platform that helps drive and differentiate your business.

OneShield Surety is more than just a bond processing solution. It’s a comprehensive technology platform supporting all participants across your business. With OneShield’s multiple surety and insurance implementations, we have the depth of experience to help you transform your business for the future.

A proven, easy-to-use online and real-time bond rating and issuance system with detailed reporting and business intelligence capabilities, OneShield Surety addresses the market — Commercial Surety and Contract Surety, as well as all Fidelity and Financial Institution bonds. Its open and highly configurable architecture supports all types of surety-specific workflows, rating plans, underwriting rules, and internal and external user types (underwriter, agent, principal and more).

With on-demand insight into productivity, risks and exposures, and operational effectiveness, OneShield Surety delivers complete lifecycle and customer management for all your bond products.

At OneShield Software, we’re technology experts with deep roots in the insurance industry. Our comprehensive portfolio of business applications is tailored for insurance industry leaders looking to reduce expenses, improve efficiencies and optimize service delivery every step of the way.



OneShield Surety Features

- User-friendly automation tools allow you to configure data elements and related underwriting rules for each bond according to **surety-specific criteria**.
- Manage work programs, ownership details, project experience and other key underwriting considerations with **Work Program Management** features. Internal and external authority levels can also be managed across bonded and non-bonded work.
- **Rate/Bond management** to support SFAA rates or surety-specific rates, with an override capability.
- Perform detailed **financial analysis** with flexible historical and comparative analyses, including corporate and personal financial information.
- Built-in **Indemnity and Collateral Management** tools allow you to gather indemnity information, including third-party indemnitors and their principal/bond relationships.
- **Comprehensive Power of Attorney (POA) Management** capabilities for POA use across all bond transactions and allowing for distinct carrier rules.
- **Producer Management** features allow for commission management, authority management, and producer or underwriter assignments.
- **Billing and Commission Management** features also empower complete billing and receivables management.
- **Obligee Management** to associate bond types and amounts with specific obligees.
- Extensive **Business Intelligence** can be generated with our reporting tool, which allows portfolio, operational and productivity analyses.
- **Document Rendering and Management** capabilities allow for real-time bond execution along with import and upload capabilities.
- **Perform Reinsurance Cession Management** using the **OneShield Reinsurance module**, allowing you to register and manage reinsurers and cede business. Automate reinsurance placement, register agreements, handle proportional and non-proportional treaty and facultative agreements, and track cessions by treaty or reinsurer.

OneShield Software: Powerful Extensions, Technology, Workflows, Reporting and Tools



Configure Your Own Workflows to Create Efficiencies

- **Create your own processes framework** by which discrete insurance actions can be configured into workflows for your specific business requirements, including workflows tailored by end-user roles.
- **Fully automate underwriting**, whether it is STP (straight-through-processing) or intelligent referrals with decision support.
- **Set customizable rules** in over 200 diverse contexts, configurable via a powerful toolset.



Powerful Design Tool and Version Management

OneShield Designer - a metadata-driven solution powered by tools and a pre-populated insurance-centric data model, configures virtually every aspect of the software application — including workflow, product definition, object model, as well as interfaces to legacy and third-party systems.



OneShield Solution Add-Ons

OneShield Portal:

- Enables web browser functionality so you can provide internal and external users with self-service capability on payment options and policy information.
- Various end-user roles and permissions can be defined for anyone involved in processing aspects of insurance transactions.
- Rules can also be configured to define individual user functionality, and what each user can or cannot see, right down to the field level.

OneShield Partner Relationship Management:

Tools allow you to automate and control how you interact with third-party partners, enabling them to manage staff, write new business, process address/phone change information and access billing statements or process monthly reconciliation.



Powerful Design Tool and Version Management

- **Scalable and data-centric**, OneShield uses stateless **Java EE** enterprise-class architecture for fast and simple changes to product definitions, workflows, rating and the object-model.
- **Built-in tools let you configure, test, version, release, transform data** for integration and more without writing code. The system easily **exchanges data** with dozens of applications using a variety of transport mechanisms and protocols.
- **Our proven implementation model** includes full training and support, plus a unique mentoring approach for ongoing assistance.

Functionality and capabilities include:

- **Version Management** - tracks all design sessions and allows release engineers to identify, track, group, deploy or roll-back changes from development to quality assurance (QA), QA to staging, and staging to production. Version management is a metadata equivalent of a source-code versioning system.
- **Data Transformer** - facilitates data exchange across environments and seamlessly integrates data exchange within the workflow.

OneShield Reporting:

- Provides near real-time data and reports for informed and timely decisions.
- Feature rich reporting module provides dashboards, pre-defined cubes, standardized reports and ad-hoc reporting. Reporting content is based on subject areas, such as quotes, bond and contract transactions, tasks and referrals.
- Along with standard reports, cube and ad-hoc functionality allows for hundreds of customized reports. It fully supports the configuration of all management, financial, operational, statistical and marketing reports and the ability to generate regulatory reporting as required by a client or governing body.

Lower your Total Cost of Ownership with OneShield Surety



Leverage Extensive Pre-Built Surety Content

- OneShield Surety provides surety-specific content, workflows and functionality while giving you the flexibility to configure your own underwriting rules and workflow processes with our OneShield Designer toolset.
- This eliminates the time-consuming and costly “ground-up” requirements-gathering process so you can leap straight into completing a GAP analysis of our extensive content, and comparing it to your existing products to determine requirements quickly.



Realize Advantages of Self-Sufficiency

- OneShield gives you the tools and training to invest in your technology at the time and pace you choose.
- The intuitive nature of our design application, OneShield Designer, empowers your business and technical users to work collaboratively to achieve 100% self-sufficiency across the entire platform.
- Significantly improve your business agility, and lower your ongoing development and maintenance costs.



Streamline Your Operations

- Automate new business and renewal underwriting processes for underwriters, retail agents, MGAs and principals, along with referral workflows, using your specific rules.
- With OneShield Surety, decisions based on any element and risk criteria in your bond underwriting process can be fully automated, if you choose, with rules-based STP (straight-through processing) while you retain control of decision-making points.



Simplify with a Single IT System for All Lines of Business

- Eliminate the need for multiple policy management systems.
- With OneShield, you can consolidate all of your surety and insurance lines of business into one system to lower operational costs and improve your user's experience.

OneShield Surety is more than just a surety system. Advanced technology and our on-staff subject-matter experts can help you transform your business for the future.

Ready to Simplify Your Business? It Starts with a Conversation.

OneShield Software delivers core business software solutions to the global insurance and broader financial services industry, deployed in the cloud or on premise. Our portfolio of standalone, subscription, and cloud-based software products includes enterprise class policy management, billing, claims, rating, product configuration, business intelligence, and analytics solutions that leverage a tool-based open architecture and single data model platform to streamline your business. OneShield Software automates and simplifies the complexities of core systems with targeted solutions, seamless upgrades, collaborative implementations, and lower total cost of ownership.

With corporate headquarters in Marlborough, MA and offices in India, Canada, and Australia, OneShield, Inc. has a total of 46 products in production across the P&C and Life insurance markets.

Visit us at OneShield.com or contact us now to learn how we can help simplify and transform your business.

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