OneShield® SOFTWARE | Business Solutions. **Simplified.**

OneShield Market Solutions:
Medical Case Management

Track medical events, coordinate services among providers and compare recommended treatment plans with accepted protocols

OneShield Software's Medical Case Management solution works the way you do – any time, anywhere. The stand-alone module is designed to integrate with your existing systems to enable your team extending your ability to provide the highest quality and most cost effective service amongst your providers.

By providing the capabilities to track medical events, coordinate services among providers and compare recommended treatment plans with accepted protocols for Workers' Compensation, liability or automobile claims involving injuries. Your team will have a holistic view across all their cases.

At OneShield Software, we're technology experts with deep roots in the insurance industry. Our comprehensive portfolio of highly configurable, cloud-hosted business applications is tailored for insurance industry leaders looking to reduce expenses, improve efficiencies and optimize service delivery every step of the way.

OneShield's As-A-Service software solutions are designed to automate business workflows and process highly customized policy and claims systems.

Adaptable, integrated and secure, OneShield's Medical Case Management solution puts an end to on premise IT costs, maintenance and support costs, leaving you to focus on more important business priorities.
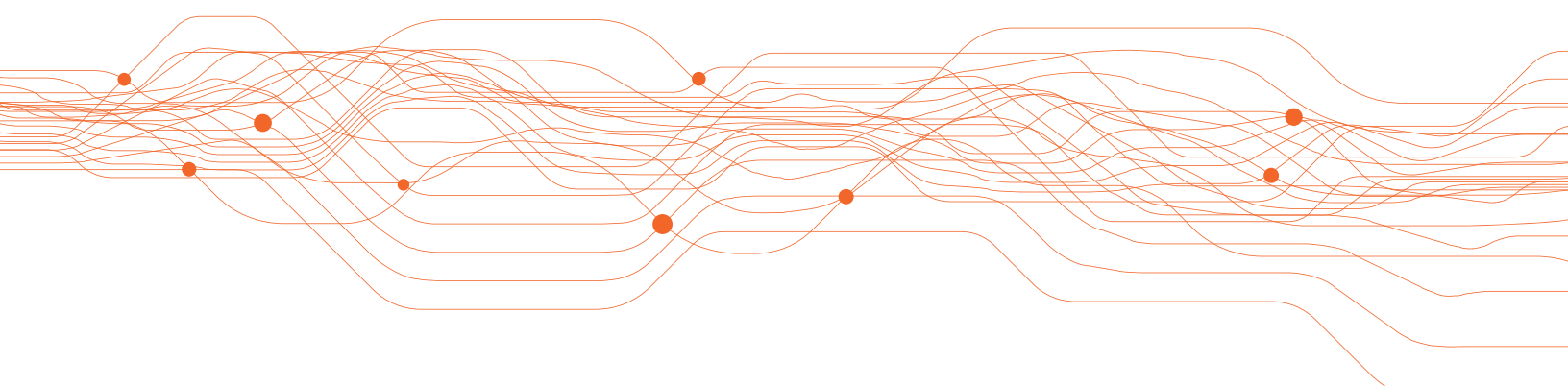

"**As-A-Service" (AAS)?**

Looking to add organizational agility, operational efficiencies, unlimited scalability, collaborative access, and flexibility to your business?

Consider cloud-based "As-A-Service" technology: out-of-the-box integration frameworks and functionality, unlimited scalability, workflow automation, disaster recovery and failover protection, 24/7 technical support, and data security.

Working in the cloud with OneShield Software allows your business to be nimble, efficient and cost-effective — eliminating manual-based operations, enhancing speed-to-market, enriching analytics, and improving your bottom line.

AAS is why 95% of IT spending is expected to shift from in-house to the cloud by 2025, why 4 out of 5 carriers want to digitize core insurance operations, and why 66% of insurers are moving to the cloud to reduce overall cost of process delivery[t].

[t] Source: HFS Research November 2015

Key Core System Features

OneShield's Medical Case Management provides the facilities to review and address the medical needs of each case. This helps to provide tailored service to each claimant with the goal of getting claimants back to work sooner and reducing medical expenses.

Standalone Features

The primary focus of the Medical Case Management module is to coordinate services among providers to return an injured person back to functional capability as soon as possible by tracking the medical event itself, episodes of care, and multiple other data points, including:

- Physician Treatment plans

- ICD10 Code(s)

- CPT Code(s)

- Hospital admission information

- Anticipated length of stay

- Frequency and duration of treatment(s)

- Case-specific journal entries, including file notes, recorded statements, documents, diaries and emails

The Medical Case Management module uses ICD codes to identify clinically appropriate treatments based on medical reports and doctor discussions. Treatment plans are then compared against ODG, a leader in the medical protocol industry.

In addition to basic claim data, the Medical Case Management module maintains a database of all caregivers, including demographics, locations, languages spoken, clinical expertise and specialties — allowing your team to refer injured parties to providers near their place of work or home.

Along with the claim record, the module features a Return-To-Work sub-module to monitor injured claimants as they get back on their feet and return to work.

Identification and Selection: Identifies claimants who would benefit from case management services. This may include obtaining consent for case management services.

Assessment and Problem/Opportunity Identification: Begins after completion of case selection and intake into case management, occurring intermittently as needed.

Development of Case Management Plan: Establishes goals of the intervention and prioritizes the client's needs, as well as determines the type of services and resources available to address the established goals or desired outcomes.

Implementation and Coordination of Care: Puts the case management plan into action.

Evaluation of Plan and Follow-up: Evaluates the client's status and goals, and associated outcomes.

Termination of Case Management: Brings closure to the care and/or episode of illness. This process focuses on discontinuing case management when the client transitions to the highest level of function, the best possible outcome has been attained, or the needs/desires of the client change.

System Requirements

OneShield's cloud-based environment means technology requirements are simple. A secure URL and login algorithm gives users easy access, based on a security profile that defaults to their rights and privileges within the system.

OneShield's cloud platform is hosted in an SSAE-16 Type II certified data center, delivering 24/7/365 availability along with the peace of mind that your data is safe and secure. The hosted platform removes the expense of server hardware, supporting and maintaining networks, and database software.

OneShield SOFTWARE

Ready to Simplify Your Business?
It Starts with a Conversation.

OneShield Software delivers core business software solutions to the global insurance and broader financial services industry, deployed in the cloud or on premise. Our portfolio of standalone, subscription, and cloud-based software products includes enterprise class policy management, billing, claims, rating, product configuration, business intelligence, and analytics solutions that leverage a tool-based open architecture and single data model platform to streamline your business. OneShield Software automates and simplifies the complexities of core systems with targeted solutions, seamless upgrades, collaborative implementations, and lower total cost of ownership.

With corporate headquarters in Marlborough, MA and offices in India, Canada, and Australia, OneShield, Inc. has a total of 46 products in production across the P&C and Life insurance markets.

Visit us at OneShield.com or contact us now to learn how we can help simplify and transform your business.

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