OneShield
SOFTWARE | Business Solutions. **Simplified.**

OneShield Enterprise Solutions:
OneShield Portals

Make self-service a reality by giving authorized agents, insurers, partners and customers access to their own secure browser-based Web portal while maintaining control over the types of business they can transact.

Web portal capabilities have always been an integral element of our products. Regardless of the core system user's role, OneShield Software understand the importance of giving individuals access to the data they need, when they need it.

We also understand the importance of providing self-service portals that have strict, role-based security management so you can easily control who has access and permissions. With our extensive experience in portal technology and usage, we deliver one of the industry's most secure and feature-rich portal components specifically designed to interact with your core system processes and activities.

OneShield Portals are Web-based applications enabling self-service access to authorized business partners or your customers, for new business transactions such as quoting, handling of payment options, straight through to accessing and managing policy information. These portals are also fully configurable applications using the OneShield Designer toolset.

At OneShield Software, we're technology experts with deep roots in the insurance industry. Our comprehensive portfolio of business applications is tailored for insurance industry leaders looking to reduce expenses, improve efficiencies and optimize service delivery every step of the way.

OneShield Portals

OneShield Portals allows your business to have control over which tasks, transactions and products are pushed along your distribution chain to encourage customer and external partner self-service, lower internal costs, and reduce demands on your valuable resources.

Robust and Flexible Portal Features

- Use our pre-configured user-based security roles and permissions, or create your own partner or entity types, according to your specifications.

- Produce an unlimited number of portals catering to different categories of partners, third-parties and customers.

- Limitless end-user roles and permissions can be defined for any agent/broker, underwriter, reinsurer, lawyer, system administrator or service provider involved in processing aspects of an insurance transaction.

- Tasks include, but are not limited to: claim submission, historic payments & claim related enquiries, quotes, uploading & downloading documents, making payments, preferred profile changes and address/phone/email changes.

- Rules can also be configured to define individual user functionality, and what each user can or cannot see — right down to the field level.

Proven Technology Architecture

- **Scalable and data-centric,** OneShield uses stateless **Java EE** enterprise class architecture for fast and simple changes to product definitions, workflows, rating and the object-model.

- **Built-in tools let you configure, test, version, release, transform data** for integration and more without writing code. The system easily **exchanges data** with dozens of applications using a variety of transport mechanisms and protocols.

- **Our proven implementation model** includes full training and support, plus a unique mentoring approach for ongoing assistance.

Lower your Total Cost of Ownership with OneShield Portals

Improving Customer Experience through Self-Service

- Enabling self-service for external partners and customers gives authorized users the ability to securely manage their account for many routine tasks and transactions, such as requesting a quote or confirming payment options.

- This frees your staff members to focus on other tasks, and deal with more complex partner and customer matters.

- OneShield Portals are configurable supporting evolving self-service options in future, as businesses undergo changes.

Leverage a Single System Approach

- You no longer have to rely on external or third-party portals, nor worry about complex coding or API hooks to access data in your core system.

- OneShield Portals are built-in to our products.

- User interface screens are dynamically generated by our system platform in the user's Web browser.

- No coding is involved.

- All you have to do is decide which features, tasks and types of transactions each user or "actor" can access in the system.

Create and Control Multiple Portals

- You can have as many portals accessing your core system as needed, with each one serving a specific target market or audience.

- The possibilities are endless — existing or new customers, agents, insurers, affinity groups, third-party administrators, lawyers, reinsurers, garages, inspection agencies, towing companies etc.

- Each custom portal allows authorized parties to log directly into your OneShield system and transact business relevant to their interests.

- Best of all, you maintain complete control over each user's system rights and permissions.

OneShield
SOFTWARE

Ready to Simplify Your Business?
It Starts with a Conversation.

OneShield Software delivers core business software solutions to the global insurance and broader financial services industry, deployed in the cloud or on premise. Our portfolio of standalone, subscription, and cloud-based software products includes enterprise class policy management, billing, claims, rating, product configuration, business intelligence, and analytics solutions that leverage a tool-based open architecture and single data model platform to streamline your business. OneShield Software automates and simplifies the complexities of core systems with targeted solutions, seamless upgrades, collaborative implementations, and lower total cost of ownership.

With corporate headquarters in Marlborough, MA and offices in India, Canada, and Australia, OneShield, Inc. has a total of 46 products in production across the P&C and Life insurance markets.

Visit us at OneShield.com or contact us now to learn how we can help simplify and transform your business.

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