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**FOR IMMEDIATE RELEASE**

## **OneShield Honored with 2012 Insurance IT RAVE Award for Dragon® Policy**

*Selection Based on Novarica's Recent ACE Ranking of 94*

**Westborough, MA – May 9, 2012 – [OneShield, Inc.](#)**, a provider of flexible, enterprise-class and content-rich policy and billing core systems for property/casualty insurers, is pleased to announce that [OneShield Dragon®](#) has won a 2012 Insurance IT RAVE Award in the policy administration category.

The Insurance IT RAVE Awards are co-sponsored by [TechDecisions](#) and Novarica and are sourced from the 2012 Novarica Average Customer Experience (ACE) Rankings. The ACE Ranking Report is based on an online survey of senior technology and operational executives who provide survey responses as a result of having direct experiences with OneShield and OneShield Dragon.

“OneShield’s RAVE award is further acknowledgement of the impressive rankings they received for overall customer satisfaction as well as their high marks for business, technical and support staff,” said Matthew Josefowicz, partner and managing director at [Novarica](#).

OneShield achieved a notable average ranking of 97 out of a possible 100 points for its highly-responsive and knowledgeable staff, and an average ranking of 98 out of a possible 100 points for overall customer satisfaction in the ACE rankings. These rankings are supported in the report by customers’ positive comments about the ability of Dragon to grow with them and their satisfaction with the “elegant architecture of Dragon” along with the OneShield project managers “being very responsive and having an in depth knowledge of the product and the insurers’ needs.”

“Our customers have proven the extensibility of Dragon time and time again with their innovative uses of the platform to enter new markets quickly, achieve operational efficiencies and advance their business,” said Heather Peacock, executive vice president of client delivery and services for OneShield. “We thank our customers for their continued support and for their commitment to excellence.”

The OneShield Dragon 2012 ACE Rankings can be viewed at [novarica.com](#). Visit [oneshield.com](#) to learn more about OneShield Dragon®.

### **About Novarica**

Novarica provides information, insights, and perspective on markets, operations, and technology to financial services and insurance executives. The company delivers its service through published research, retained advisory services, and project-based consulting. Novarica’s research includes market and trend analyses, best practices research, case studies, and independent analyses of insurance software vendors. Novarica draws its knowledge from the personal experience of its principals, the ongoing information-gathering initiatives of dedicated research staff, and regular communication with insurer executives through informal networks and through the Novarica Insurance Technology Research Council, a community of more than 300 insurer CIOs and senior executives. For more information, please visit [www.novarica.com](#).

### **About Tech Decisions**

*Tech Decisions*, published by Summit Business Media, guides top-level insurance technology and business professionals in managing their companies’ systems on a day-to-day basis and informs their decision-making for the future. *Tech Decisions* helps readers leverage time-tested as well as leading-edge technology products, systems, and strategies—and in making the best decisions to fulfill the business and profitability needs of today’s insurance and financial services marketplace. For more information, please visit [www.tech-decisions.com](#).

### **About OneShield**

For the past 12 years, OneShield has established a proven track record of delivering policy management, billing and rating solutions to the P&C insurance industry. Based on an open, tool-based architecture, OneShield Dragon® provides companies with the ability to streamline product creation, management, underwriting and distribution. OneShield develops innovative technology to better serve the needs of the industry and more importantly, their customers. With Dragon, P&C insurers gain a competitive advantage that helps them improve operations and profitability

while meeting increasing customer and market demands. OneShield is headquartered in Westborough, MA and has offices in Glastonbury, CT and Gurgaon, India. Visit [oneshield.com](http://oneshield.com) to learn more.

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