



As customer expectations evolve, insurance carriers must have the flexibility to capitalize on new opportunities.

Insurers must transform their process and products to serve changing customer needs. OneShield understands how important policy management is to your success. From acquisition to renewals, our solution simplifies every stage of the policy management lifecycle.

With OneShield Policy, you have a feature-rich application onto which you can add your unique business rules and functions.

OneShield Policy provides everything you need for efficient policy management, streamlining even the most complex scenarios. Robust, flexible, and easily configurable, our policy management system automates every stage of the policy lifecycle; from submission, qualification, rating, and quote processing to issuance, endorsement, renewals and cancellations, new product launches, and premium audits – all with detailed reporting and statistical analysis capabilities.

Deployed through our full-service SaaS delivery model, OneShield Policy provides the flexibility and capability to leverage existing workflows and automate time-consuming manual tasks. It is policy management made easy with a market-tested, proven solution.

Our strengths lie in our people, deep-rooted insurance knowledge, and thoughtful technical architecture.

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OneShield Policy can help enhance and improve your operational and process efficiencies, agent and member service levels, and time-to-market for new products and changes.

Our comprehensive portfolio of business applications is tailored for insurance industry leaders looking to reduce expenses, improve efficiencies, and optimize service delivery every step of the way. **Policy Administration:** 

# Functionality to enhance & improve operational efficiency.

OneShield Policy gives insurers the power to leverage customer-centric workflows and automate product rules ensuring reusability, innovation, and customer choice.

#### Policy Management:

- Customer-centric solution with a complete 360-degree view of the customer.
- Real-time access to submissions and policies.
- Full suite of post-issuance capabilities including automated renewals.
- User role security for employees, producers, insureds, and third-parties to participate in defined steps of the policy lifecycle.
- Pre-defined and configurable data models, workflows, rules, reports, and dashboards eliminating the time-consuming and costly "ground-up" requirements gathering process.
- Pre-built library of insurance-specific content for personal, commercial, and specialty lines.
- Customizable rates, rules, and workflows.

- Straight-through processing (STP) via underwriting rules, subjectivities, and workflows.
- Large schedule capabilities including upload of schedules.
- Configurable task management with notes, journaling, and automated task assignment based on expertise and authority levels.
- Advanced moratorium capabilities with policy suspension driven by events and catastrophes.
- User authentication framework.
- Transfer policies between producers without manual rewrites.
- Automated document generation and paperless delivery of policy documents.

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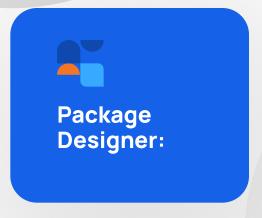
## Tools to empower insurance professionals.



Combining speed, power, and flexibility, our intuitive design tool unlocks limitless potential needed to succeed in today's insurance marketplace. Enabling self-sufficiency and speed-to-market, OneShield Designer empowers business and technical users to work collaboratively to create and modify discrete insurance actions. It allows the configuration of virtually every aspect of the system, including workflow, product definition, object model, and web services.



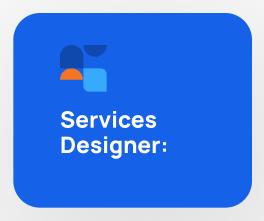
OneShield's web portals are at the forefront of the digital-first landscape, offering a transformative self-service experience for both internal and external users. Through responsive and dynamic UX/UI design, our portals ensure a user-centric approach that adapts effortlessly to varying needs and devices. Moreover, we prioritize flexibility by allowing you to define user roles and permissions at multiple levels, while configuring rules and workflows to align with your specific distribution channels.



An add-on to OneShield Designer, Package Designer provides the ability to wrap together disparate coverages and coverage parts, including those traditionally defined as commercial and personal lines, into a single policy package. Use already-configured Products and Coverages to create a Package Policy without having to reconstruct those elements. Customize product offerings to address customer demand and service new markets.



Enabling expanding ecosystems and third-party relationships, ORM provides tools to automate and control how you interact with third-party partners empowering them to manage staff, write new business, process address/contact change information, access billing statements, and process monthly reconciliation.



An add-on to OneShield Designer, Services Designer implements a collection of vendor and product-independent pre-configured APIs, allowing external applications to remotely execute business transactions on the platform. Any processing, traditionally tied to the User Interface, or available solely within the platform, has been de-coupled and made available As-A-Service.



Actioning near real-time data and reports for informed and timely decisions, OneShield Reporting uses dashboards, pre-defined cubes, standardized reports, and ad-hoc reporting to provide access to client information, system transactions, financial, operational, statistical, and marketing information for running your business operations.

# Technology that scales as your insurance business evolves.

### Proven technology architecture:

Design, configure, and deploy all from our scalable JavaEE process automation platform. A well-constructed and comprehensive metadata-driven engine powers insurance transaction processing while providing the ability to handle both market and technology change cost-effectively with speed and transparency.

### Software from the cloud:

Consider the power of cloud-based "As-A-Service" (AAS) technology; unlimited scalability, ease of upgrades, quicker deployments, disaster recovery and fail-over protection, 24/7 technical support, and data security. Working in the cloud with OneShield allows your business to be nimble, efficient, and cost-effective, eliminating manual-based operations, enhancing speed-to-market, enriching analytics, and improving your bottom line.







## Lower your total cost of ownership with OneShield Policy.

### Automate Processes:

Leverage existing workflows for all users to enhance your business processes. Fully automate underwriting needs, whether it is straight-through-processing or intelligent referrals, with decision support and traceability.

### Leverage Extensive Pre-Built Insurance Content:

Our pre-built library of insurance-specific content for personal, commercial, and specialty lines eliminates time-consuming and costly "ground up" requirements gathering process with our comprehensive pre-defined and configurable data models, workflows, rules, use cases, reports, dashboards, and product definitions.

### Realize the Advantages of Self-Sufficiency:

Attain self-sufficiency in modifying products and workflows. Improve business agility enabling you to rapidly bring products to market while lowering management and maintenance costs.

### **Enhance Agent & Customer Service:**

OneShield's 360-degree view of the customer allows you to manage individual interactions while providing a complete overview of existing customers across all terms and policies. It also provides real-time access to customers, agents, and partners for purposes of self-service inquiries and service, new business acquisition, commission and sales monitoring, monthly reconciliation, and performance tracking.

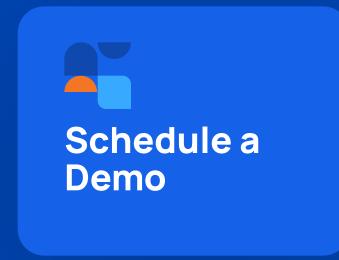


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### About OneShield

OneShield provides business solutions for P&C insurers and MGAs of all sizes.

Proven Technology Architecture:



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OneShield's cloud-based and SaaS platforms include enterprise-level policy management, billing, claims, rating, relationship management, product configuration, business intelligence, and smart analytics. Designed specifically for personal, commercial, and specialty insurance, our solutions support over 90 lines of business.

OneShield's clients, some of the world's leading insurers, benefit from optimized workflows, pre-built content, seamless upgrades, collaborative implementations, and pricing models designed to lower the total cost of ownership. Our global footprint includes corporate headquarters in Marlborough, MA, with additional offices throughout India.

Visit **OneShield.com** to learn how we can help simplify and transform your insurance business.

